



FROM INSULATED SOLUTIONS TO AN INTEGRATED MAINTENANCE SYSTEM

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Hörmann KG Brockhagen is one of over 40 production sites within the Hörmann Group and a leading manufacturer and distributor of industrial and garage doors for residential, commercial, and industrial applications. Its global network, commitment to quality, and focus

on innovation are key to its success. Ensuring flawless product quality requires seamless processes—including maintenance. To meet this challenge efficiently, the company relies on the Boom Maintenance Manager (BMM).

Challenge: Information collection and preservation across multiple systems

Hörmann KG Brockhagen handles machinery maintenance both in-house and through external service providers, with timely coordination with production being essential in both cases. The aim is to maintain a clear overview of upcoming maintenance tasks and ensure precise documentation. The Boom Maintenance Manager (BMM) provides a structured overview of upcoming maintenance tasks and facilitates efficient planning and execution of these jobs.

By centralizing all maintenance-related information in the BMM, Hörmann KG Brockhagen gains a comprehensive view of its plant conditions. This enables proactive decision-making and timely implementation of necessary measures.

Project facts

Customer

Hörmann KG Brockhagen

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Project start

2019

Contact person

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Solution focus

An integrated solution in which all relevant maintenance information comes together.

Basis for decision making: High adaptability to company-specific processes

Since conventional standard solutions could not fully support Hörmann KG Brockhagen's specific processes, the company sought a solution that was largely standardized yet flexible enough to adapt to individual requirements. This flexibility was found in the Boom Maintenance Manager (BMM) from Boom Software, built on the in-house developed BORA framework.

A key factor in choosing BMM was its seamless integration into Hörmann KG Brockhagen's existing system landscape, ensuring both process efficiency and the necessary transparency. Efficiency is further enhanced by the BMM MobileClient, which simplifies the documentation of reactive maintenance.



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CONCLUSION

Efficient maintenance through control and transparency

„The Boom Maintenance Manager greatly simplifies the maintenance of our plants—from planning maintenance orders to documentation. With the BMM, we have a tool that ensures the necessary transparency,“ says Mr. René Garcia B.Eng. from the Department of Machine Technology at Hörmann KG Brockhagen.

BOOM MAINTENANCE MANAGER at Hörmann KG Brockhagen

Benefit

- // Consistent documentation
- // Simplified planning
- // Standardized and simplified data maintenance
- // Investment security thanks to adaptability to changing requirements or legal framework conditions
- // Industry know-how included

Success factors

- // Industry expertise from Boom Software
- // Rapid prototyping
- // Professional project team
- // TOTAL CUSTOMIZING approach